

S.No.	Indicators	Service Level Benchmarks					
		For PG 2017-18		For PG 2018-19		For PG 2019-20	
		Moud Benchmark	Status 2016-17	Target 2017-18	Status 2017-18	Target 2018-19	Status 2018-19
Water Supply Services							
1	Coverage of water supply connections	100%	0	50			
2	Per capita supply of water	135 lpcd	0	0			
3	Extent of metering of water connections	100%	10	100			
4	Extent of Non-Revenue Water (NRW)	20%	100	20			
5	Continuity of water supply	24 hours	0	24			
6	Quality of water supplied	100%	70	100			
7	Efficiency in redressal of customer complaints	80%	60	80			
8	Cost recovery in water supply services	100%	0	100			
9	Efficiency in collection of water supply related charges	90%	0	90			
Sewage management (Sewerage and Sanitation)							
1	Coverage of toilets	100%	0	100			
2	Coverage of sewage network services	100%	0	100			
3	Collection efficiency of sewage network	100%	0	100			
4	Adequacy of sewage treatment capacity	100%	0	100			
5	Quality of sewage treatment	100%	0	100			
6	Extent of reuse and recycling of sewage	20%	0	20			
7	Efficiency in redressal of customer complaints	80%	0	80			
8	Extent of cost recovery in sewerage management	100%	0	100			
9	Efficiency in collection of sewerage charges	90%	0	90			
Solid Waste Management							
1	Household level coverage of Solid Waste Management services	100%	100	100			
2	Efficiency of collection of municipal solid waste	100%	80	100			
3	Extent of segregation of municipal solid waste	100%	0	100			
4	Extent of municipal solid waste recovered	80%	0	80			
5	Extent of scientific disposal of municipal solid waste	100%	0	100			
6	Efficiency in redressal of customer complaints	80%	0	80			
7	Extent of cost recovery in SWM services	100%	0	100			
8	Efficiency in collection of SWM charges	90%	0	90			
Storm Water Drainage							
1	Coverage of Storm water drainage network	100%	0	100			
2	Incidence of water logging / flooding	0%	0	0			
For PG 2017-18 : SLB Status of 2016-17							
YES							
For PG 2018-19 : SLB Status of 2017-18							
NO							
For PG 2019-20 : SLB Status of 2018-19							
NO							

SALIKI
 01/04/2020
 4/11/19
 11/11/19

1 Coverage of Water Supply (24 X 7) in all Public/Community Toilets

2 Percentage of waste being processed scientifically

24 hours

%

YES

NO

NO

NO